

Internet access, broadband connections, website, social media and cloud services 2003 to 2021

Year	Enterprises with ...					
	Internet access	fixed broadband connections ¹⁾	mobile broadband connections ²⁾	website	social media ³⁾	cloud services ⁴⁾
	in % of all enterprises					
2003 ⁵⁾	89,2	48,7	.	68,4	.	.
2004 ⁵⁾	93,9	55,2	.	73,2	.	.
2005 ⁵⁾	95,4	61,5	.	72,8	.	.
2006 ⁵⁾	97,7	69,8	.	79,3	.	.
2007 ⁵⁾	97,2	73,4	.	80,5	.	.
2008	97,1	76,9	.	80,2	.	.
2009	97,7	76,0	.	80,2	.	.
2010 ⁶⁾	97,2	75,5	46,4	80,6	.	.
2011 ^{6),7)}	98,2	82,4	65,1	82,9	.	.
2012 ^{6),7)}	98,2	86,4	57,6	82,0	.	.
2013 ^{6),7)}	97,6	85,8	65,7	85,7	38,6	.
2014 ^{6),7)}	98,4	91,7	74,4	86,3	41,4	11,7
2015 ^{6),7)}	98,8	90,7	77,1	87,5	42,0	.
2016 ^{6),7)}	99,0	92,0	76,2	88,1	49,5	17,0
2017 ^{6),7)}	99,7	91,4	80,5	85,6	52,9	21,0
2018 ^{6),7)}	99,6	90,4	78,1	87,9	.	23,3
2019 ^{6),7)}	99,6	89,6	79,8	89,5	59,6	.
2020 ^{6),7)}	99,6	91,8	80,9	90,4	.	38,1
2021 ^{6),7),8)}	99,3	89,7	85,2	91,0	65,2	40,4

S: STATISTICS AUSTRIA, Survey on ICT usage in enterprises 2003 to 2021. Compiled on 19 October 2021. Reporting time of the surveys: January of each survey period 2003 to 2013; March to June 2014 to 2016; February to June 2017 to 2019; February to July 2020 to 2021. Enterprises with at least 10 employees in the following ÖNACE (2008) sections, groups and classes: 10-33, 35-39, 41-43, 45-47, 49-53, 55 and 56, 58-63, 64.19, 64.92, 65.1, 65.2, 66.12, 66.19, 68-75, 77-82 as well as 95.1. - The results of the survey periods 2003 to 2008 were backcasted corresponding ÖNACE 2008. - 1) Fixed broadband connections, e.g. DSL, cable, optical fibre. - 2) Use of portable devices enabling Internet access via mobile phone networks via UMTS, HSPA, 4G/LTE or 5G. - 3) Enterprises having a user profile, an account or a user licence depending on the requirements and the type of the social media (including social networks, blogs or microblogs, multimedia content sharing websites or apps, wiki based knowledge sharing tools). - 4) Cloud services are paid services which were provided by service provider via Internet, e.g. data storage, software or computing power. - 5) The industry 35-39 was not surveyed in the years 2003 to 2007. Totals include enterprises which were classified in this industry through backcasting to ÖNACE 2008. - 6) The industry 95.1 is included from 2010, but there is no effect on the comparability of the results due to the small scope of this industry. - 7) The industries 64.19, 64.92, 65.1, 65.2, 66.12 and 66.19 were not surveyed in the year 2011. - 8) The industry 75 is included from 2021, but there is no effect on the comparability of the results due to the small scope of this industry.