

Cloud services 2014 to 2021

Characteristics	Enterprises using cloud services ¹⁾				
	2014	2016	2018	2020	2021
	in % of all enterprises				
Total	11,7	17,0	23,3	38,1	40,4
Industries (ÖNACE 2008)					
Producing sector ²⁾	9,0	11,6	19,9	34,0	34,3
Servicing sector ³⁾	13,1	19,7	24,9	40,0	43,4
10-33 Manufacturing	10,5	14,3	21,4	39,1	36,9
35-39 Electricity, gas, steam and air conditioning supply; sewerage, waste management and remediation activities	15,1	(18,9)	(28,5)	(29,9)	(40,2)
41-43 Construction	6,7	7,9	17,4	29,1	31,1
45-47 Wholesale and retail trade; repair of motor vehicles and motorcycles	12,7	17,8	22,4	36,2	39,3
49-53 Transportation and storage	7,8	12,9	21,1	23,0	33,9
55, 56 Accommodation and food service activities	7,6	14,2	21,9	30,5	34,4
58-63 Information and communication	33,8	(47,2)	(63,6)	83,1	81,3
68-75 ⁴⁾ Real estate activities; professional, scientific and technical activities	15,3	27,3	24,1	56,4	55,0
77-82, 95.1 Administrative and support service activities; Repair of computers and communication equipment	17,6	20,3	25,4	38,9	38,7
Number of employees					
10-49 employees	10,4	15,7	20,6	35,6	37,0
50-249 employees	17,2	22,2	35,0	48,5	54,6
250 or more employees	23,5	35,1	50,0	65,7	74,5

S: STATISTICS AUSTRIA, Survey on ICT usage in enterprises 2014 to 2021. Compiled on 19 October 2021. Reporting time of the surveys: January of 2014; March to June 2016; February to June 2018; February to July 2020 to 2021. Values in brackets show a standard error >5%. - 1) Cloud services are paid services which were provided by service provider via the Internet, e.g. data storage, software or computing power. - 2) Only industries 10-33, 35-39 and 41-43. - 3) Only industries 45-47, 49-53, 55, 56, 58-63, 64.19, 64.92, 65.1, 65.2, 66.12, 66.19, 68-75, 77-82 and 95.1. - 4) The industry 75 is only included from 2021, but there is no effect on the comparability of the results due to the small scope of this industry.